



NEED TO RETURN AN ITEM?

Thank you for shopping with Exosuit. We hope you are pleased with your purchase. However, if you do need to return any part of your order, please follow the instructions below:

RETURNS MUST BE MADE WITHIN 30 DAYS OF RECEIPT:

1. Fill in this form with the details of your items and the reason for returning.
2. Repackage the items for return into the original or suitable alternative packaging, along with this returns form. Our mail bag comes with a second seal that can be used for returns.
3. Attach the enclosed returns label to the outside of your parcel. Please retain proof of posting until your refund has been processed.
4. Our returns team will process our return as soon as possible, and you will be notified via email once complete.

IMPORTANT:

- The enclosed returns label only facilitates returns from the UK mainland. For international returns please complete the returns form on our website.
- Refunds will not be processed without a complete returns form.
- Garments must be returned in original selling condition, with no signs of use and all tags intact.

Terms & conditions may apply for sale items, please check the website for details. Returns can take up to 7 days to be processed depending on your bank/card provider.

CUSTOMER NAME	
ORDER NUMBER	
ORDER DATE	

QUANTITY	PRODUCT NAME	PRODUCT CODE (SKU)	COLOUR	SIZE	PRICE	REASON CODE (SEE LIST BELOW)

RETURN CODES

A = TOO SMALL, **B** = TOO BIG, **C** = ORDERED MORE THAN ONE SIZE, **D** = DISLIKED STYLE, **E** = FAULTY GOODS, **F** = DISPATCH ERROR, **G** = DISSATISFIED WITH QUALITY, **H** = ARRIVED TOO LATE, **I** = ITEM NOT AS EXPECTED, **J** = CHANGED MIND